<u>Telephone Campaign 2024 – Policy</u>

We're looking forward to speaking to Old Edwardians in our upcoming Telephone Campaign, which will take place this summer. Our team of five student callers will be ringing over 1,500 alumnae across the globe. The campaign gives them an opportunity to speak with Old Edwardians to find out what they are up to now, share experiences of School life, gain advice on career options and update them on the Assisted Places Fund.

In our last telephone campaign (2022), our student callers were overwhelmed by the warmth and generosity of the alumnae community. Many of the people we spoke to chose to make a gift, collectively pledging over £35,000 to support Assisted Places. This funding, along with donations from the rest of the community, is transforming the lives of girls at the school.

By continuing to give together this year, we can ensure that as many girls as possible are able to take up their place at KEHS next September.

Of course, ensuring the happiness of our alumnae is just as important as supporting girls on Assisted Places. If you receive a call from one of our student callers, this is what you can expect.

- Our student callers are ringing to discuss whether you might wish to support the Assisted
 Places Fund. They are also keen to talk to you about recent school news and our OE Careers
 Network (CareersLink), to gather your thoughts on our events and publications and to hear
 about your time at KEHS.
- Our student callers are all current Upper Sixth pupils who are very keen to speak to you and to help support Assisted Places here at KEHS. Each year we have more applicants than we have places on our team, so you know you will be speaking to an enthusiastic and dedicated young person.
- We always write to Old Edwardians in advance to let you know about the call and its purposes. This postcard or email that you will have received contains the contact details to use of you would like to opt out of receiving the call (development@keschools.org.uk, 0121 415 2245).
- If you would prefer not to receive a call, you can choose to opt out of this call. We can tailor your account to suit your preferences.
- If we ring you and cannot get through, we will not call more than twice in one day.
- If we catch you at an inconvenient time, our callers will be able to schedule a call back at a better time.
- We will not call you before 10.00am or after 9.00pm, unless you have requested a call outside of those times.
- If you have any feedback on any of our development or alumnae services, please do let your caller know.

If you have any questions about our 2024 Telephone Campaign, please do not hesitate to contact us at development@keschools.org.uk

We look forward to speaking to you soon!